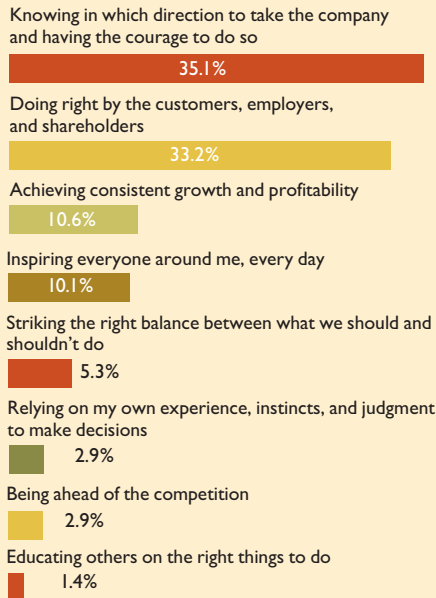


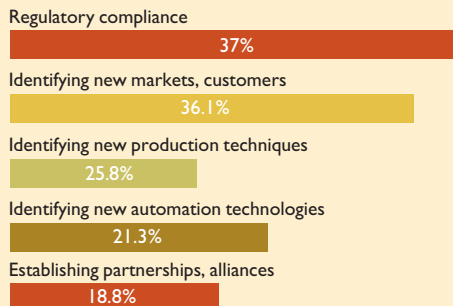
1 BUSINESS DIRECTION, COURAGE LINKED TO LEADERSHIP

Q: Which statement best describes what leadership means to you?



3 REGULATORY COMPLIANCE IS TOP BUSINESS INITIATIVE

Q: What degree of emphasis do you place on the following business initiatives?



SECTION I DEFINING THE LEADERSHIP ROLE

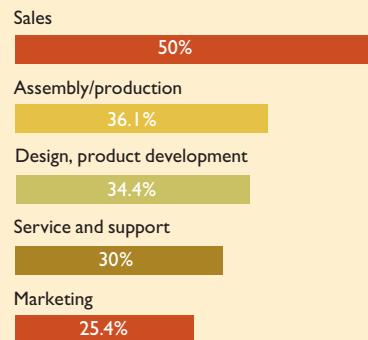
2 CUSTOMER SATISFACTION IS BY FAR THE TOP STRATEGIC PRIORITY

Q: What degree of emphasis do you place on the following strategic activities?



4 NOT SURPRISINGLY, SALES IS THE TOP INTERNAL FOCUS

Q: What degree of emphasis do you place on the following internal activities?



Note: Percentages may not add up to 100% due to rounding. Source: *Managing Automation/Manufacturing Executive reader poll*